Q-294

SVE BULLETIN

SPECIAL VEHICLE ENGINEERING – BODY BUILDERS ADVISORY SERVICE

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QVM Bulletin: Q-294 Date: 20/Feb, 2019

Fleet Telematics Modem prep kit

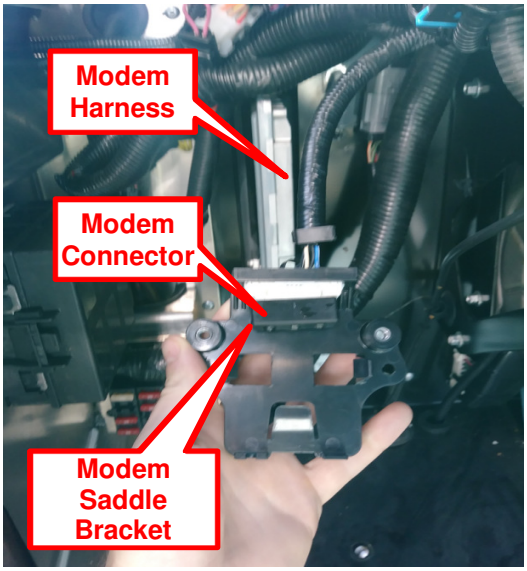
Models Affected: 19MY F-650/F-750 vehicles, E-Series Cutaways and strip chassis and F53/F59 strip chassis

Description:

A prep kit for the fleet telematics modem is installed as of job #1 in all MY19 F-650, F-750, E-350, E-450, F53 and F59 models. The prep kit (shown here) includes a harness and connector attached to a saddle bracket. This assembly is for installation of the Fleet Telematics Modem and will facilitate vehicle connectivity in the future. The assembly is a job 1 standard feature in MY19 and allows post-assembly retrofit of the modem device, once it becomes available.

While the connector closely resembles an OBD2 port, it is not. Once the modem device is released (Q2, 2019), an end-user—with units built prior to the factory installed option release—wishing to take advantage of the connectivity applications available through Ford Commercial Solutions, will be able to have the unit installed at their local Ford Commercial Dealer.

The harness/connector assembly is found in the following locations—



- **F-650/F-750, E-350/E-450—**Mounted inside the dash assembly, behind the radio.
- **F53/F59—**Mounted to the 'bird cage' on the forward bulkhead area. **Please Note:** Upfitters/Manufacturers, if you have to re-locate the assembly mounting please document the new mounting location.

Retrofit instructions for any upfitters wishing to include the device as part of their upfit process may be found in Ford 19MY Service Manuals for the respective vehicle.

Starting April 29, 2019 the device will be available as a factory-installed option.